

# Payment options

Payment may be made via Visa, Mastercard or by bank transfer into the Fontanella Importers (Pty) Ltd bank account, the details of which will be provided on request.

When making payment for your Order by credit card, you authorise FONTANELLA IMPORTERS (PTY) LTD to debit your credit card immediately after you submit your Order. If you do not have the necessary funds on your card, the payment will be rejected. If this happens, you should contact your bank to resolve the issue or make payment to FONTANELLA IMPORTERS (PTY) LTD using an alternative payment method.

Credit card payments through the Website are encrypted: FONTANELLA IMPORTERS (PTY) LTD does not store any credit card data.

## **Card acquiring and security**

Card transactions will be acquired for Fontanella Importers (Pty) Ltd via Payfast, which is Network's International's leading online payment processing solution for individuals, NPOs and businesses of all sizes in South Africa. Payfast uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to <https://payfast.io/> to view their security certificate and security policy.

## **Security**

FONTANELLA IMPORTERS (PTY) LTD uses a secure payments system in relation to transactions conducted through the Website. FONTANELLA IMPORTERS (PTY) LTD does not store or retain any credit card data.

Payment data is processed directly by an external, bank-certified data centre. This solution supports all security standards current at the time of publication of these GTCs.

The Website uses an encryption form to process all payments. Whilst FONTANELLA IMPORTERS (PTY) LTD uses its best endeavours to ensure the security of any payment made through the Website, Fontanella Importers (Pty) Ltd does not warrant that all transactions made through the Website will be secure.

## **Merchant Outlet country and transaction currency**

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

## **Responsibility**

Fontanella Importers (Pty) Ltd takes responsibility for all aspects relating to the transaction including sales of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

## **Country of Domicile**

This website is governed by the laws of South Africa and FONTANELLA IMPORTERS (PTY) LTD chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, Unit 14, Bridgewater Business Park, 434 Sam Green Rd, Tunney, Rietfontein 63-Ir, Germiston, 1401.

**Variation**

Fontanella Importers (Pty) Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

**Company Information**

This website is run by Fontanella Importers based in Johannesburg, South Africa trading as FONTANELLA IMPORTERS (PTY) LTD and with registration number 2019/241342/07.

**Fontanella Importers (Pty) Ltd contact details**

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