

Warranty policies

FONTANELLA IMPORTERS (PTY) LTD warranties the product to be free from defects in materials for a period of 12 Months from original date of purchase as printed in the invoice when used for its intended environment.

THE FOLLOWING IS NOT COVERED UNDER WARRANTY

- Periodic maintenance (cleaning & descaling) and repair and replacement of parts due to normal wear and tear.
- Any modification or changes to upgrade the product from its normal purpose as described in the instruction Manual.
- The fading or discolouring of panels and chrome accented accessories caused by exposure to caustic elements, dishwasher, abrasive cloths etc.
- Damage resulting from:
 - a. Misuse, including but not limited to failure to use the product for its normal purpose or in accordance with FONTANELLA IMPORTERS (PTY) LTD's instructions on proper use and maintenance
 - b. Failure to use the Claris filter in accordance with FONTANELLA IMPORTERS (PTY) LTD's instructions
 - c. Use of descaling or cleaning tablets other than FONTANELLA IMPORTERS (PTY) LTD branded products
 - d. The presence of insects or vermin. Pest infection
 - e. Foreign agents
 - f. The use of product that are not designed for these machines
 - g. Repairs performed by non-authorized Service centres or the customer him-self
 - h. Negligence, accidental or otherwise
 - i. Accidents, lightning, water, fire, improper ventilation or any cause beyond the control of FONTANELLA IMPORTERS (PTY) LTD